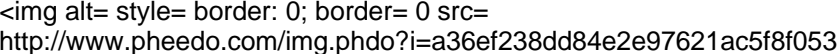
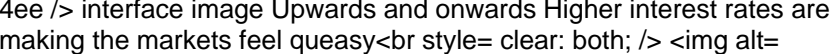
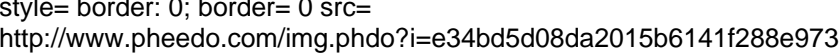
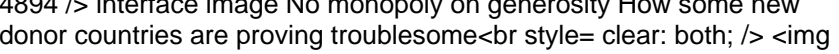
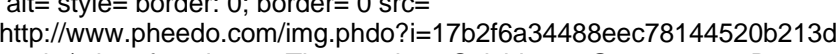
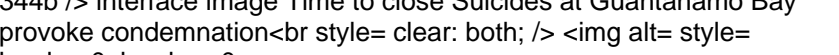
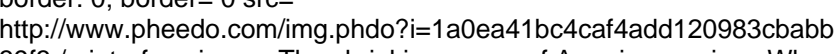


Feedback Since 6/1/2006

<u>id</u>	<u>Question</u>	<u>Submitted Date</u>
384	Assuming you know that the alternate email selection doesn't work yet. If not, email me and I will provide more info.	6/8/2006
385	It is very plain to look at, there is too much white and not enough color. Couldn't you add some nicer colors to separate the sections? That greenish, yellow is awful!	6/9/2006
386	I should not have to have the browser refresh. With the technology of Portlets these days, my entire experience should be more dynamic. It still feels like I'm viewing a year 2001 webpage. I DO however like the idea that UA has moved to portlets at least. Props!	6/9/2006
387	I NEED to change my .forward file at uaf. How do I do this? how do I find my system administrator?	6/9/2006
388	This stinks! 1) Let's see I have to have separate and different user names and passwords for UAOnline, Blackboard and MyUA. This makes no sense. I have to keep a book with all of my usernames and passwords. 2) I can't use the faculty page of My UA. It keeps saying I my Cookies are disabled when they aren't. I can log on to Blackboard just fine. Also the instructions to fix the Cookies problem do not apply to Mac OSX. 3) What is an anchor e-mail address anyway? What if our main email is housed in a separate server like GI or ARSC? 4) I hope we still have option to go directly to the UAOnline and Blackboard web sites. Although MyUA may have good potential, busy staffers don't need potential, we need quick and easy.	6/12/2006
389	My password expires in a week and I have been provided no means through MyUA to change it.	6/12/2006
390	Ha, finally figured how to change the password, but I had to Log Off to change the password. Those instructions should be posted under HELP >>Security>>	6/12/2006
391	I've got a bug report: When I try to edit the headlines channel by clicking on home per the instructions, it takes me to a page that says External System Logout. No editability. How do I fix this, or is it truly a bug in the system?	6/13/2006
392	how do I connect to the UA Jobs site	6/13/2006

id	Question	Submitted Date
393	<p>Here is how RSS feeds (from the Economist) display. They work fine with the same browser on other sites (e.g. my.yahoo.com) The Global Agenda: Latest news analysis Economist.com: interface image Mr Bush goes to Baghdad What next in Iraq?       </p>	6/13/2006
394	<p>Some of the links on the site should link into UAonline directly. Since this new portal requires a password to get into in, it does not make sense that you would have to log into UAonline seperately to access that information. One example of this is the Check Financial Aid Status link on the student page. When you click this link, it takes you to the Finacial Aid webpage where you then have to follow that link to UAonline the link in and find the status of financial aid on there. It would be nice if the Check Finacial Aid status linked directly to your personal</p>	6/13/2006
395	<p>What is MyUA for? Is there a page to store data?</p>	6/13/2006
396	<p>I d like to be able to import my address book from Outlook Express, but according to the instructions can only use the following programs: - Netscape Messenger - Microsoft Outlook - Eudora - Novell GroupWise Please advise how best to import my address book from Outlook Express. Thanks.</p>	6/13/2006
397	<p>I can t remember my email password and there s no support box to prompt me.</p>	6/14/2006
398	<p>I was looking for my class rosters, it seems to be treating me as a student. Is this normal. I am teaching some courses for CDE this summer.</p>	6/14/2006

id	Question	Submitted Date
399	OK, I found my course information under UA Online. Why have a faculty tab if I need to go to UA online to get my faculty information? What is the relationship between MyUA and UAOnline?	6/14/2006
400	I would like to be able to change my look on my UA homepage. I d like to be able to navigate my boxes around.	6/14/2006
401	FYI - unable to view email. Received the following error message: MESSAGE ERROR Unable to generate the message body. Check with your system administrator for a possible solution.	6/14/2006
402	Where is the logout button. It should be VERY obvious!	6/15/2006
403	Heather Thank you for calling me. Yes indeed I can select the Faculty Tab and I can find a link to the UA job site. But THEN I have to log in to the Job Site! (I thought the purpose of MyUA was to relieve me of having multiple log-in requirements--if not what advantage do I gain over my file of Favorites in my browser?) In my daily work I often need to connect to UAOnline, Radius VPN, DSD Query, MYSFOS, Blackboard, Rasmuson Library s online journals, Usermin, the School s Picturertalk site--that s at least eight different sets of userids and passwords and nine different log-in pages; I was hoping MYUA would	6/15/2006
404	The weather channel has not been working for about a week. It displays an error stating problems rendering channel.	6/16/2006
405	When I choose the Faculty tab it would be useful if the portal showed me links to services on my own campus rather than to those at	6/16/2006
406	It took me awhile to figure out where I can view my sick leave/annual leave balances- apparently not on the Staff tab ? This was confusing- I finally figured out that I had to get there under the UA online services UA Online Secured Area which seems strange, because I already had to log in once and assumed I was in a secure area... Anyway, you might want to make links to this area from the Staff and Student tabs and define what you can find in that area...	6/19/2006
407	What browsers is the portal optimized for? I use Firefox as my primary browser, and couldn t see images on one of the groups. It seemed to get translated as text, with nothing to even indicate that there was supposed to be an image. In Internet Explorer, I can see that there s supposed to be an image, but don t see the image itself.	6/19/2006
408	In MyUA http://myua.alaska.edu/cp/render.userLayoutRootNode.uP If I click on the edir link in the edir channel, the browser goes to: https://edir.alaska.edu/ and I must login to get the full search cability of edir at: https://edir.alaska.edu/cgi-bin/edir_auth Since I ve already authenticated to MyUA, I d assume that I d get fully authenticated access to edir without re-logon	6/20/2006
409	I ve wondered when this type of website would be setup to have access to all of my UA account information.	6/21/2006
410	Ability to use Meeting Maker would be good.	6/21/2006

id	Question	Submitted Date
411	MyUA timesout too quickly - we need to relogon very frequently, is the timeout period adjustable? When I relogon with the authserve screen: https://authserv.alaska.edu/cgi-bin/authenticate?redirect=MYUA Authserve doesnot remember my username/ID even if I check the box that indicates it will remember the info.	6/22/2006
412	Hello, While using the distance ed gateway I notice a little bit of an annoyance when trying to print. Every time you want to print out information on a class, the top picture bar takes up one whole page. Only on the 2nd page do you see the class information you need. What is the trick to get my doc more printer friendly.....? Printing landscape?? Resizing....something? This happens all the time when printing out class information. any ideas. :) Jenifer	6/27/2006
413	When I try to log into the secure area (about 15 minutes after having run a class list) I consistently get the message: Stop A break-in attempt was detected. Success Icon Contents of the CPSESSID cookie: Success Icon SCT (type 03): NJBLJN3844 Success Icon Last Activity Time (type 01): 20060705093811 Success Icon Total number	7/5/2006
414	the email client does not open when I click on the email icon. it opens when I click on a header in the email channel but not when I click on the icon in the upper right hand corner. There is no error or anything just no application opens as I d expect. I m using firefox. It has worked in the past from this machine at home. I can t think of anything that has changed on the home setup. martha	7/18/2006
415	Great site! On the staff tab, there is a section for employment opportunities. Can we have a link to UAKJobs.com? Personnel (my office) is no longer accepting paper applications and all postings/applications must go through UAKJOBS.com - it might make sense to provide a link. Thanks!	7/21/2006
416	Could we have the pop-ups support TAB Browsing. I know that Safari, Firefox, and the new version of Internet Explorer all support TAB browsing. Many wesites are now coding to support this convenient browsing feature. Instead of the window opening up in a brand new window, it opens in a tab in the same window that the current window was already in. This would make getting back to the MyUA Portal easier and would make where you are going, and where you have been more transparent. Michael	7/26/2006
417	The weather thing isn t working how do i fix it	8/1/2006
418	I am inquiring about the email portion of MyUA...do I need to do something to see exactly like I see in Outlook - for example, my Inbox on MyUA doesn t reflect the same messages (actually, it shows no messages) that my regular email has. Thanks	8/2/2006

id	Question	Submitted Date
427	I have the following messages with IE7: This browser does not support inline frames [showing up on the main MyUA webpage.] Click here to view content in a separate window. for: 1)UA Online Services 2)Feedback 3)UA Campuses If I click on the UA Online Services, I have a new tab pop-up. The main menu for UA Online is visible in a very small font - no style associated with it. There is no Logout / Exit option available. If I click Return to Homepage, I receive, I believe, an internal WebTailor message, This page is not enabled for current user role(s). homepage	8/8/2006
428	The functionality of the new group structure seems lacking. When trying to locate groups the top level name appears to be a link. clicking that link results in the error message : There are no groups in this category . Nothing except experience with Roxen fold lists indicates that clicking the triangle to the left of the category title will provide additional information. Clicking the folder icon produces the same result. Either a note should be placed on the page letting people know to click the triangle icon or the folder icon and title should be linked to the expanded	8/11/2006
429	The remember ID/login check box at the MyUA login screen has no effect with Safari 2.0.4 (current version). It fails to remember the ID.	8/15/2006